



Friends of Bangor Garth Pier Safeguarding Policy

Introduction

As a charity, the Friends of Bangor Garth Pier have a responsibility to ensure the welfare of our volunteers as well as members of the public who visit the pier. We have a collective responsibility for creating a culture in which our volunteers not only feel safe but are also able to speak up if they have any concerns.

This safeguarding policy applies to anyone working on our behalf including trustees and volunteers.

Our values:

- Nobody involved with the Friends of Bangor Garth Pier should ever experience abuse, harm, neglect or exploitation whilst volunteering for the charity.
- Nobody involved with the Friends of Bangor Garth Pier should feel unsafe whilst volunteering for the charity.
- We all have a responsibility to promote the welfare of our customers and fellow volunteers and keep them safe.
- To promote a culture of respect, in which everyone feels safe and able to speak up.

Our policy is:

- To develop a culture based on values and respect.
- To reduce risk by conducting specific risk assessments, good planning, processes, checks and training.
- To promote an environment where individuals feel able to speak up.
- To investigate concerns professionally and promptly, and to keep records.
- To ensure that individuals raising a concern feel listened to and supported.
- To ensure transparency and accountability.

Recognising a safeguarding concern:

- If you personally feel unsafe or threatened, either because of the environment, the actions of a colleague, or members of the public.
- If you are concerned that one of your colleagues may be feeling unsafe or threatened, or feel that they are being treated unfairly.
- If you witness a member of the public being treated badly, verbally or physically by another volunteer.

C Owen July 2023

Approved by Board of Trustees July 2023

Date for review: July 2025

The Friends of Bangor Garth Pier registered charity number:1198201

Reporting a Safeguarding concern:

- If a crime is in progress, or an individual is in immediate danger, call the police, as you would in any other circumstance.
- If your concern is less immediate, contact one of the trustees who will take the appropriate action to address your concern.

Linked Documents:

Serious Incident Reporting Policy

Lone Worker Risk Assessment

Risk Management Policy

Data Protection Policy

Complaints Policy

Health and Safety Policy

Responsibility:

- Anyone working on behalf of the FBGP, including the Board of Trustees are required to identify and report any safeguarding concerns, and act in accordance with the values of the FBGP.
- When a volunteer or trustee becomes aware of a safeguarding concern they must immediately report it to the Chair of trustees.
- The Chair is responsible for any immediate action and to determine any further action and possible implementation of above policies.
- The Board of Trustees will be informed of any raised concerns and actions taken.
- The outcome will be feedback to the individual raising the concern and shared with all volunteers if appropriate.
- Contemporaneous and accurate records will be kept of concerns and actions.